

RMA Return Packaging Instructions

STEP 1: Complete all fields on RMA Request Form with **correct part#**

STEP 2: Request an RMA# to rmaservice@lfcarmona.com

STEP 3: RMA team will review and process your request accordingly * **DO NOT RETURN YOUR PRODUCTS WITHOUT AN APPROVED RMA** *

STEP 4: Include a copy of the Approved RMA document with the return

STEP 5: Write RMA # on the outside of the returning package

STEP 6: Include a copy of the packing slip in the returned package

STEP 7: Send shipment notification with tracking number to rmaervice@corsair.com

Your RMA Location

US/Canada/Latin America

L. F. Carmona, Inc.

13100 NW 113th Ave. Rd.

Medley, FL 33178

USA

Packages returned without an approved RMA or sent to the wrong Corsair location will be refused and returned to the sender at the senders expense.

WARNING:

*** **All returning packages must have an approved RMA attached to each individual package**

*** **Each individual returning package should not exceed 50 pounds or 110 kilo in weight**

*** **The packing list must be itemized by returning part number**

*** **All return parts must be organized in each package by part number**

*** **WE WILL NOT ACCEPT ANY RETURNING PACKAGE THAT DOES NOT COMPLY WITH THE ABOVE GUIDELINES**

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